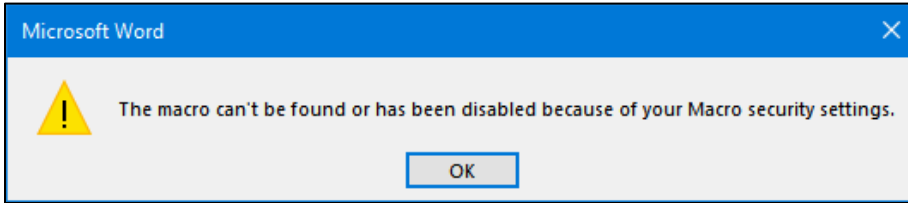


What to Do When Macros Will Not Run: The Macro Security Settings

Occasionally installations of the Large Print and Braille Macros will not run. The condition is often accompanied by the following Word error message.



There are several conditions which can result in this message. The following is a review of those conditions to help in solving the problem(s). You may require help from your technical staff to access some of the solutions depending on the security settings of your computer.

Installation Locations

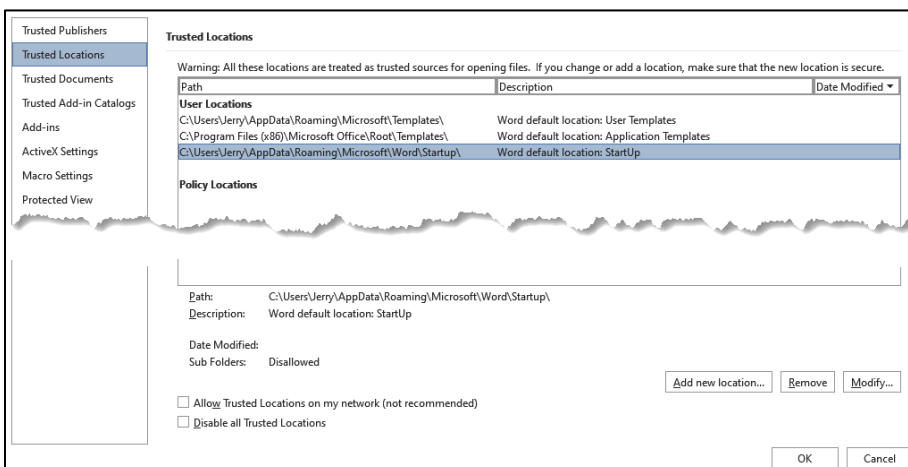
The three large print and braille installation files are installed by copying each to one of three user specific folders used by Microsoft word. These locations are usually accessible to the user without restriction and are referred to as "Trusted Locations" by Microsoft.

"Trusted Locations" is **a feature of Office where files contained in these folders are assumed safe, such as files you create yourself or saved from a trustworthy source.** These files bypass threat protection services, bypass file block settings, and all active content is enabled" (from: <https://learn.microsoft.com>).

Here are the typical locations where the files are installed

Installation File Name	Typical Installation Path (Trusted Location)	Description
LargePrintTemplate.dotx	C:\Users\ User Name \AppData\Roaming\Microsoft\Templates	Large Print Template
LPandBRL.dotm	C:\Users\ User Name \AppData\Roaming\Microsoft\Word\STARTUP	Macros
Word.officeUI	C:\Users\ User Name \AppData\Local\Microsoft\Office	Word Ribbon & QAT

Trusted locations may vary from typical installations or from user to user. Files stored in a trusted location are considered safe by the system may be bypassed by some security checks. The current trusted locations for a user can be viewed or changed from within Word by opening **File/Options/Trust Center/Trusted Locations**



Note that all locations are user specific. When a computer is used by several users each should have a separate login and each must have their own copy of the files installed.

More information on how to add, remove, and change the trusted locations follow these links:

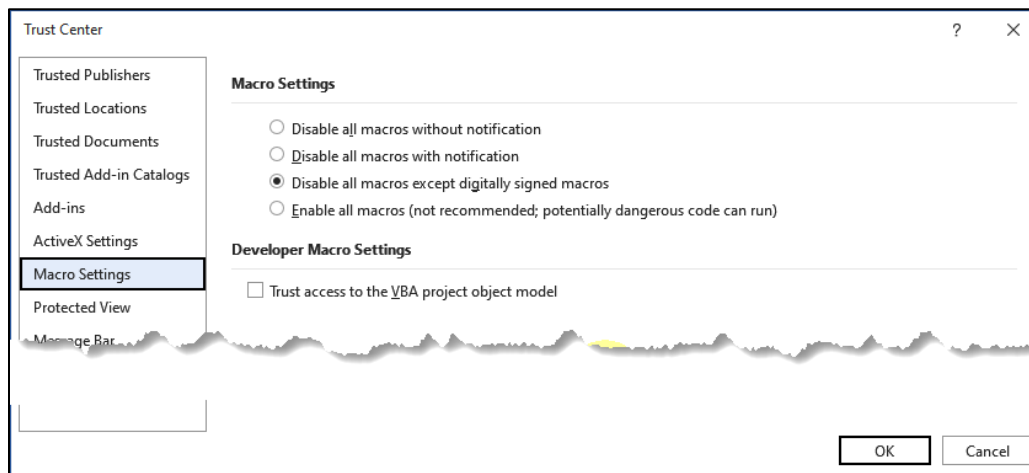
<https://support.microsoft.com/en-us/office/add-remove-or-change-a-trusted-location-in-microsoft-office-7ee1cdc2-483e-4cbb-bcb3-4e7c67147fb4>

<https://learn.microsoft.com/en-us/deployoffice/security/trusted-locations#use-policy-to-manage-trusted-locations>

Why Won't the Macros Run?

The three most frequent causes for macro failure are:

1. The Macro Settings (viewable by opening **File/Options/Trust Center/Trust Center Settings/Macro Settings**) need to be changed.



The macros should typically run with setting shown above. Use "**Enable all macros...**" with caution!.

2. The user has no trusted locations or the file "LPandBRL.dotm" is not installed in the trusted Word default location: **C:\Users\User Name\AppData\Roaming\Microsoft\Word\STARTUP**.
3. User or group policies prevent access to the trusted locations where files are installed.
4. Other programs (such as MathType macros) may have errors or may have an expired digital signature.